

Pads 2025] REF: [2025 Almanagil - 02]



Invitation to Tender (ITT) for the Provision of Sanitary pads in Aljazeera State-Almanagil locality under a [ITT Sanitary Pads 2025] REF: [2025 Almanagil- 02]

Muslim Aid is completely against fraud, bribery and corruption

Muslim Aid does not ask for money for offers. If approached for money or other favours, of if you have any suspicions of attempted fraud, bribery or corruption please report immediately to email whitsleblowing@muslimaid.org

Please provide as much detail as possible with any reports

1 ABOUT MUSLIM AID

Muslim Aid is an international faith based humanitarian agency, currently operating in 17 countries worldwide, dedicated to alleviating the suffering of the marginalized and the poorest in the world. We are a non-denominational, non-governmental and non-political organisation. For more information on Muslim Aid and its operations please visit www.muslimaid.org.

2 Proposed Timelines

Line	Item	Date
1	ITT published	29/05/2025
2	Closing date for clarifications ¹	16/06/2025
3	Closing date and time for receipt of	16/06/2025
	Tenders	
4	Tender Opening Location	Muslim Aid Country Office – Port Sudan
5	Tender Opening Date and time	19/06/2025



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3 OVERVIEW OF REQUIREMENTS

3.1 SERVICE OR SUPPLY SPECIFICATION

Muslim Aid invites prospective suppliers to submit tenders for **Provision of Sanitary Pads** in Aljazeera State- Almanagil locality under a [ITT Sanitary Pads 2025] REF: [2025 Almangil- 02]

the technical parameters must meet or exceed minimum specification requirements outlined.

3.2 THE SERVICE BEING OFFERED MUST BE IN LINE WITH THE FOLLOWING REQUIREMENTS:

1- SUPPLY OF SANITARY PADS 465 CARTOON

3.3 EXECUTIVE SUMMARY OF PROPOSAL

The executive summary of your proposal must be concise, precise and less than two pages long. It must summarise how you will approach and execute this service contract from a management and logistical perspective.

3.4 ADDED VALUE FEATURES

Give details of any additional services or functionality may enhance your proposal (limit to 1 page)

4 TERMS OF THE PROCUREMENT

4.1 PROCUREMENT PROCESS

- **4.1.1** This competition is being conducted under Muslim Aid's [Open National tender] ² Procedure.
- 4.1.2 The Contracting Authority for this procurement is Muslim Aid
- **4.1.3** This procurement is funded by [Muslim Aid Charity] and the tender and any contracts or agreements that may arise from it are bound by the regulations of those donors.

4.2 CLARIFICATIONS AND QUERY HANDLING

4.2.1 Muslim Aid has taken care to be as clear as possible in the language and terms it has used in compiling this ITT. Where any ambiguity or confusion arises, from the meaning or interpretation of any word or term used in this document or any other document, relating to this tender, the meaning and interpretation attributed to that word or term by Muslim Aid will be final. Muslim Aid will not accept responsibility for any misunderstanding of this document or any others relating to this tender.



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4.2.2 Requests for additional information or clarifications can be made up the deadline noted in section 2 above, and no later. Any queries about this ITT should be addressed in writing to Muslim Aid via email on Haidar.osman@muslimaid.com and answers shall be collated and shared with all bidders

4.3 CONDITIONS OF TENDER SUBMISSION

- 4.3.1 Tenders must be completed in English.
- **4.3.2** Tenders must respond to all requirements set out in this ITT and complete their offer in the Response Format.
- **4.3.3** Failure to submit tenders in the required format will, in almost all circumstances, result in the rejection of the tender. Failure to resubmit a correctly formatted tender within two (two) working days of such a request will result in disqualification.
- 4.3.4 Tenderers must disclose all relevant information to ensure that all tenders are fairly and legally evaluated. Additionally, tenderers must provide details of any implications they know or believe their response will have on the successful operation of the contract or on the normal day-to-day operations with Muslim Aid. Any attempt to withhold any information that the tenderer knows to be relevant or to mislead Muslim Aid and/or its evaluation team in any way will result in the disqualification of the tender.
- 4.3.5 Tenders must detail all costs identified in this ITT. Additionally, tenders must detail any other costs whatsoever that could be incurred by Muslim Aid in the usage of services and/or the availing of options that may not be explicitly identified/requested in this ITT. Tenderers' attention is drawn to the fact that, in the event of a Contract/ Framework Agreement being awarded to them, the attempted imposition of undeclared costs will be considered a condition for default.
- 4.3.6 Any conflicts of interest (including any family relations to Muslim Aid staff) involving a tenderer must be fully disclosed to Muslim Aid, particularly, where there is a conflict of interest in relation to any recommendations or proposals put forward by the tenderer.
- **4.3.7** Muslim Aid will not be liable in respect of any costs incurred by respondents in the preparation and submission of tenders or any associated work effort.
- 4.3.8 Muslim Aid will conduct this tender, including the evaluation of responses and final awards in accordance with the detail set out at in the Evaluation process. At least three designated officers of Muslim Aid will open tenders.
- 4.3.9 Muslim Aid is not bound to accept the lowest, or any tender submitted.
- **4.3.10** Muslim Aid reserves the right to split the award of this contract between different suppliers in any combination it deems appropriate, at its sole discretion.
- 4.3.11 The Supplier shall seek written approval from Muslim Aid before entering into any sub-contracts for fulfilling this contract. Full details of the proposed subcontracting company and the nature of their services shall be included in the written request for approval. Written requests for approval must be submitted to the contract focal point identified in section Error! Reference source not found..
- 4.3.12 Muslim Aid reserves the right to refuse any subcontractor that is proposed by the Supplier.
- **4.3.13** Muslim Aid reserves the right to negotiate with the Supplier who has submitted the lowest Bid that fully meets the technical requirements, for the purpose of seeking revisions of such Bid to enhance its technical aspects and/or to reduce the price.



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- **4.3.14** Information supplied by respondents will be treated as contractually binding. However, Muslim Aid reserves the right to seek clarification or verification of any such information.
- 4.3.15 Muslim Aid reserves the right to terminate this competition at any stage.
- 4.3.16 Unsuccessful tenderers will be notified.
- 4.3.17 Muslim Aid's standard payment terms are by bank transfer within 30 days after satisfactory implementation and receipt of documents in order. Satisfactory implementation is decided solely by Muslim Aid.
- 4.3.18 This document is not construed in any way as an offer to contract.
- 4.3.19 Muslim Aid and all contracted suppliers must act in all its procurement and other activities in full compliance with donor requirements. Any contract(s) that arise from this ITT may be financed by multiple donors and those donors and/or their agents have rights of access to Muslim Aid and/or any of its suppliers or contractors for audit purposes. These donors may also have additional regulations that it is not practical to list here. Submission of an offer under this ITT assumes Service Provider acceptance of these conditions.
- 4.3.20 Terrorism and Sanctions: Muslim Aid does not engage in transactions with any terrorist group, individual, or entity involved with or associated with terrorism, individuals, or entities that have active exclusion orders and/or sanctions against them. Muslim Aid shall therefore not knowingly procure goods or services from companies/organizations that are associated in any way with terrorism and/or are the subject of any relevant international exclusion orders and/or sanctions. If you submit an offer based on this request, it shall constitute a guarantee that neither your company/organization nor any affiliate or a subsidiary controlled by your company are associated with any known terrorist group or is/are the subject of any relevant international exclusion order and/or sanctions. A contract clause confirming this may be included in an eventual purchase order based on this request.

4.4 QUALITY CONTROL

Muslim Aid may contract 3rd party companies/organization to carry out random quality inspections of work carried out by the contracted supplier. Muslim Aid will bear such cost.

In cases of supplier's quality default in addition to Liquidated Damages section 21 of Muslim Aid Standard Terms and Conditions the costs of the quality inspections and loading surveyor will be charged to the supplier.

Sub-contracting: note section II in Muslim Aid Standard Terms and Conditions⁴. Muslim Aid may choose to visit suppliers, including sub-contractors (if any) as per of the evaluation process.

4.5 SUBMISSION OF TENDERS

Tenders must be delivered in the following way:

- 1. By hand with your financial and technical offers in separate envelopes and in the envelope cover state:
- 2. Provision of sanitary Pads under a [ITT Sanitary Pads 2025] REF: [2025 Almanagil 02] or via email: haidar.osman@muslimaid.com



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a) Name of your company/organization

3. before the deadline [16/06/2025] by the tender committee' with your financial and technical offers inside in two separate envelopes marked as Financial Offer and Technical Offer to the Private Tender Box c/o [MASCO Almanagil or Port Sudan 0110063100 Envelopes may be sent through postal or courier services or delivered by hand; and will be accepted during normal working hours for the country of submission. Please note that the Muslim Aid office will not be open during weekends or public holidays.

Proof of sending is not proof of reception. Late delivery will result in your bid being rejected. Envelopes found open at the tender opening would be rejected. All information provided must be perfectly legible.

4.6 TENDER OPENING MEETING⁶

Tenders will be opened at on [18/06/2025] at the following location:

[MASCO MASCO Port Sudan -Hai Almetaar].

One **authorised representative** of each tenderer may attend the opening of the bids. Companies/organizations wishing to attend are requested to notify their intention by sending an e-mail at least 48 hours in advance to the following e-mail address: MASCO Port Sudan This notification must be signed by an authorised officer of the tenderer and specify the name of the person who will attend the opening of the bids on the tenderer's behalf.

Suppliers are invited to attend the Tender Opening Meeting at their own cost.

5 EVALUATION PROCESS

5.1 EVALUATION STAGES

Tenderers will be considered for participation in the Contract subject to the following qualification process:

Phase Evaluation The basic requirements with which proposals must comply with			
#	Process Stage		
The firs	The first phase of evaluation of the responses will determine whether the tender has been submitted in		
line with the administrative instructions and meets the essential criteria. Only those tenders meeting			
the ess	ential criteria will go fo	rward to the second phase of the evaluation.	



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1	Administrative instructions	 Closing Date: Proposals must have met the deadline stated in section 2 of these Instructions to Tenderers, or such revised deadline as may be notified to Tenderers by Muslim Aid. Tenderers must note that Muslim Aid is prohibited from accepting any proposals after that deadline. Submission Method: Proposals must be delivered in the method specified in section 5.5 of this document. Muslim Aid will not accept responsibility for tenders delivered by any other method. Responses delivered in any other method may be rejected. Format and Structure of the Proposals: Proposals must conform to the Response Format laid out in sections 7 and 8 of these Instructions to Tenderers or such revised format and structure as may be notified to Tenderers by Muslim Aid. 	
		4. Confirmation of validity of your proposal:	
		The Tenderers must confirm that the period of validity of their	
2	Essential Criteria	proposal is not less than 30 (Thirty) days. Minimum mandatory requirements of specifications or contract	
_	L33ciiliai Ciilciia	performance.	
		1-Evidence of registration in Sudan as supply Company –	
		Certificate of Business Registration.	
		2-Experience in delivery sanitary pads.	
		3-Tax Identification Number (TIN)/Value Added Tax (VAT) Registration Certificate, whichever is applicable.	
		4-Completed Tender Documents, Bidders Response Form & Bill of Quantities (RFQ) description of items.	
		5-All documents signed and stamped.	
		6-Compliance to MA Terms and conditions and IAPG Guidelines for Suppliers.	
		7- Presentation of Audited financial reports from a reputable accountant /accountancy firm for the last year.	
		8-Presentation of detailed work plan and Time Table.	
		uation will involve an assessment of the Tenderer's personal and legal	
	tances, economic and	d financial standing, to fulfil the obligations of the contract	
3		In-depth review of financial accounts and other documents submitted; tenderer is judged to have requisite financial stability.	
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5	Post selection	References check and due diligence
		2- Relevant Work Experience (Past experience, please attach copy of past contracts or Work) 3-Project Lead time 4-Financial Health: A-Bank Statement 2025 B-Turn over for the last year and balance.
Award Criteria (Capability & Commercial)		Tenders will be awarded marks under each of the award criteria listed in this section to determine the most economically advantageous tenders. 1. Commercial 2. Capability As per tender 1- Comprehensive and detailed Work Plan and time schedule

5.2 TENDER EVALUATION

Muslim Aid will convene an evaluation team which may include members of the Finance, Procurement, Programmes, Donor Compliance and Internal Audit, as well as 3rd Party technical input.

During the evaluation period, clarifications may be sought by e-mail from Tenderers. Clarifications may include testimonials from customers in support of particular aspects of a tender, whether such aspects are contained in the original submission or in subsequent responses to requests for clarification. Deadlines will be imposed for the receipt of such clarifications and failure to meet these deadlines may result in the disqualification of the Tender or loss of marks. Responses to requests for clarification shall not materially change any of the elements of the proposals submitted. Unsolicited communications from Tenderers will not be entertained during the evaluation period.

5.3 AWARD CRITERIA

All prices must be in [SDG] and a comprehensive and clear breakdown of prices must be shown as part of the financial offer – any transport fees, taxes, customs charges, component parts, packing fees etc. must be shown separately.

Prices offered will be evaluated on full cost basis (including all fees and taxes). During the analysis of offers.

Marks for cost will be awarded on the inverse proportion principle (shown below):

Score supplier = 40 x (pricemin / pricesupplier)



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Scores for the Financial Offer will be calculated by comprising maximum available marks (maximum Score) by inverse proportion: Offered by Tenderer price divided by the minimum price offered in this Tender.

No	Qualitative award criteria	Weighting (maximum points)	
1.	Capability:		
	Lead Times	20	
	Experience	20	
	Financial Health	5	
	Quality Of Work Plan	15	
2.	Price	40	
	Total number of points 100		

6 RESPONSE FORMAT

6.1 Introduction

All proposals must conform to the response format laid out below. Where a tender does not conform to the required format the Tenderer may be requested to resubmit it in the correct format, on the understanding that the resubmission cannot contain any material change from the original. Failure to resubmit in the correct format within three (3) working days may result in disqualification.

By responding to this ITT, each Tenderer is required to accept the terms and conditions of this ITT and to acknowledge and confirm their acceptance by returning a signed copy with its response. Should a Tenderer not comply with these requirements, Muslim Aid may, at their sole discretion, reject the response.

If the Tenderer wishes to supplement their Response to any section of the ITT specifications with a reference to further supporting material, this reference must be clearly identified, including section and page number.



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6.2 SUBMISSION CHECKLIST

Line	Item	How to submit		Tick attache d
		Electronic submission	Physical submission	
1	This checklist	N/A	Tick and submit.	
2	Company Details (appendix 1)	N/A	Complete, sign, stamp and submit.	
3	Technical Offer	N/A	Complete, sign, stamp and submit.	
4	Financial Offer	N/A	Complete, sign, stamp and submit.	
5	Muslim Aid Terms and Conditions	N/A	Sign, stamp and submit.	
6	Copies of the last financial years' AUDITED financial accounts, including details of profit and loss and cash flow. These must be audited by an external independent party (either a company or an Independent Accountant) Error! Bookmark not defined.	N/A	Submit copies of audited accounts.	
7	Self-declaration of finance and tax	N/A	Complete, sign, stamp and submit.	



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Appendix 1 - Company details

1 CONTACT DETAILS

This section must include the following information regarding the Individual or Company and any partners or sub-contractors:

Name of the prime Tenderer		
Registered address of the prime		
Tenderer		
Company Name		
Address		
Previous Name(s) if applicable		
Registered Address if different from		
above		
Registration Number		
Telephone		
E-mail address		
Website address		
Year Established		
Legal Form. Tick the relevant box	☐ Company	☐ Joint Venture
	☐ Partnership	☐ Other (specify):
NATE OF THE STATE		
VAT/TVA/Tax Registration Number		
Directors names and titles and any		
other key personnel		
Please state name of any other persons/organisations (except		
tenderer) who will benefit from this		
contract (Muslim Aid compliance		
matter)		
Parent company		
Tarent company		
Ownership		
,		EDN :
Do you have associated	□Yes	□No
companies? Tick relevant box. If		
YES – provide details for each		
company in the form of additional table as per Contact Details		
table as per contact betails	Primary Contact	Secondary Contact
Name	Timary Contact	occondary contact
Current Position in the Organisation:		
No. of years working with the		
Organisation:		
Email address		
Telephone		
Mobile		
Other Relevant Skills:		
Institution (Date from – to)		
,		



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Degrees or Diplomas	

1.1 Professional or Corporate Memberships

These are with external professional bodies that your company is registered with (please note this is not the company/ business registration details). Please attach copies of any relevant certificates or memberships and use more lines if necessary:

No	Name of the body	Year of registration	Membership Number
1			
2			
3			
4			

1.2 Profile

Tenderers should note that the information requested below would be required under the Essential Criteria. In total, the answers to these questions should take no more than two pages

No	Description	Response	
1	An outline of the scope of business	-	
	activities, and in particular details of		
	relevant experience regarding contracts of		
	this nature		
2	Provide details of two contracts of a similar		
	nature carried out in the last two years		
	(please state customer name, delivery		
	location, value of contract, and dates)		
3	The number of years the Tenderer has		
	been in business in its present form		
4	A statement of overall turnover and turnover in		ices offered under the
	proposed agreement for the last three years a		
	Year	Overall Turnover USD	Offered Goods Turnover USD
	2022		
	2021		
	2019		
5	Where the Supplier proposes to use		
	subcontractors or resellers/ distributors in		
	the execution of the agreement this section		
	should include details of the quality		
	assurance mechanisms used by the		
	Supplier to monitor the activities of its		
	subcontractors or resellers/ distributors.		
	Suppliers should note that commitment to		
	quality, as evidenced by the existence of		
	such quality control procedures, will be		
	used as a Qualification Criteria		
6	Any other relevant information		
6	Any other relevant information		



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1.3 REFERENCES

At least 2 (two) relevant references who may be contacted on a confidential basis to verify satisfactory execution of contracts must be supplied. These references may not be Muslim Aid personnel or related to a Muslim Aid contract. Respondents should supply this information for each of the references in the following format:

1	Name
	Organisation
	Address
	Phone
	Fax
	Email
	Nature of supply
	Approximate value of contract
2	Name
	Organisation
	Address
	Phone
	Fax
	Email
	Nature of supply
	Approximate value of contract
3	Name
	Organisation
	Address
	Phone
	Fax
	Email
	Nature of supply
	Approximate value of contract
4	Name
	Organisation
	Address
	Phone
	Fax
	Email
	Nature of supply
	Approximate value of contract



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2 DECLARATION RE PERSONAL AND LEGAL CIRCUMSTANCES

	THIS FORM MUST BE COMPLETED AND SIGNED BY A DULY AUTHORISED OFFICER OF Yes No				
THE	THE TENDERERS' ORGANISATION. Please tick Yes or No as appropriate to the following				
stater		rent status of your organisation			
1		upt or is being wound up or its affairs are being administered by			
		ed into an arrangement with creditors or has suspended business			
		nalogous situation arising from a similar procedure under national			
	laws and regulations				
2		bject of proceedings for a declaration of bankruptcy, for an order			
		g up or administration by the court or for an arrangement with			
		er similar proceedings under national laws and regulations			
3		tor or Partner, has been convicted of an offence concerning his			
	•	y a judgement which has the force of res judicata or been guilty of			
		conduct in the course of their business			
4		fulfilled its obligations relating to the payment of taxes or social			
_		n Ireland or any other State in which the tenderer is located			
5		tor or Partner has been found guilty of fraud		ļ	
6		tor or Partner has been found guilty of money laundering			
7		tor or Partner has been found guilty of corruption			
8		tor or Partner has been convicted of being a member of a criminal			
	organisation				
9	The Tenderer has been	n guilty of serious misrepresentation in providing information to a			
	public buying agency				
10		trived to misrepresent its Health & Safety information, Quality			
		, or any other information relevant to this application			
11		uded between themselves and other bidders (a bidding ring),			
		as had improper contact or discussions with any member of			
	Muslim Aid staff and/or members of their family				
12					
	Law and with all other relevant employment legislation, as well as all relevant Health &				
	Safety Regulations in the countries of registration and operations				
13		cedures in place to ensure that subcontractors, if any are used for			
	this contract, apply the				
14		ous United Nations Security Council resolutions including			
		/RES/1368 (2001) and S/RES/1373 (2001), Muslim Aid is firmly			
		national fight against terrorism, and in particular, against the			
	<u> </u>	It is the policy of Muslim Aid to seek to ensure that none of its			
		y or indirectly, to provide support to individuals or entities			
		sm. In accordance with this policy, the Tenderer undertakes to			
		forts to ensure that it does not provide support to individuals			
	or entities associated			L	
		rovided above is accurate and complete to the best of my knowledg			
	I understand that the provision of inaccurate or misleading information in this declaration may lead to my				
	organisation being excluded from participation in future tenders.				
Date					
Name					
Position					
Telephone number					
. 5.56	Telephone manuscr				



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Signature and full name	



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3 SELF-DECLARATION OF FINANCE AND TAX

1. Turnover history		
'Turnover of related products'	table must be the total sales value is for companies that provide ite on on turnover of items or servide under this tender.	ms or services in multiple
Trading year	Total turnover	Turnover of related products
2024		Tametor or rolated products
2023		
2022		
Include a short narrative below	to explain any trends year to ye	ar
requirements. Muslim Aid ex their tax liabilities and duties	he law of the country of operation a spects all companies to fulfil their le in accordance with the relevant ta ny matters you need to bring to Mu	gal obligations, including meeting x legislation. Please comment
Please continue on a separate	sheet if necessarv.	
	,	
belief. I understand that the provis	sion of inaccurate or misleading info	te to the best of my knowledge and primation in this declaration may lead
to my organisation being excluded	from participation in future tenders	o.
Signed: (Director)		
Date:		
Print Name:		



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Company Name: Address:		
APPENDIX 2 - TECHNIC	AL OFFER	
APPENDIX 3 - FINANCIA	L OFFER	

APPENDIX 4 - MUSLIM AID TERMS AND CONDITIONS